

HALO EFOILS – LIMITED WARRANTY AGREEMENT

Issued by MSLR Electric Inc., Kelowna, British Columbia, Canada. MSLR Electric Inc. (“MSLR”), the parent company of Halo Efoils, warrants that your Halo eFoil is free from defects in materials and workmanship for one (1) year from the original date of purchase, provided the product is used in accordance with Halo’s published guidelines, manuals, and safety instructions.

1. WARRANTY COVERAGE

Halo Efoils provides a one (1) year limited warranty on the complete Halo eFoil system including board, mast, wings, fuselage, propulsion system, electronics, controller, charging equipment, and lighting systems.

2. BATTERY WARRANTY

The battery pack and charger are covered by a one (1) year limited warranty from the original purchase date. Halo batteries are produced through specialized overseas manufacturing partners and are engineered specifically for Halo systems. Halo Efoils has also been testing and assembling battery packs in British Columbia, Canada which allows us to support diagnostics and servicing locally when possible. Battery servicing, diagnostics, and repair support may be handled through Halo service partners including our service support facilities in British Columbia.

3. WARRANTY CLAIM PROCESS

- 1 Provide valid proof of purchase such as invoice or receipt.
- 2 Contact Halo Efoils support to obtain a Return Authorization number before shipping any product.
- 3 Ship the product to the designated inspection or service facility.
- 4 Allow Halo to inspect and determine at its sole discretion whether the issue qualifies under warranty.

General inspections and warranty evaluations may be conducted by Halo Efoils in Kelowna, British Columbia or by authorized Halo service partners. Shipping costs to and from service facilities are the responsibility of the customer.

4. EXCLUSIONS AND LIMITATIONS

- Damage caused by misuse, neglect, improper maintenance, or operation contrary to Halo’s published instructions.

- Unauthorized modifications, repairs, or use of non-approved third party parts.
- Normal wear and cosmetic damage including scratches, fading, corrosion, or gradual battery capacity loss.
- Shipping costs, labor costs, or incidental expenses related to repair or service.
- Any personal injury, death, or property damage arising from use of the product.

5. DISCLAIMER OF LIABILITY

By purchasing and using a Halo eFoil the user acknowledges and accepts the inherent risks associated with water sports and powered watercraft equipment. Halo Efoils and MSLR Electric Inc. shall not be held liable for any injury, death, property damage, or other losses whether direct, indirect, incidental, or consequential arising from the use, misuse, or failure of the product. Under no circumstances will Halo's liability exceed the original purchase price of the product.

6. WARRANTY ELIGIBILITY

This warranty is non-transferable and applies only to the original purchaser of the product. Proof of purchase may be required for all warranty claims.

7. AFTER SALES SUPPORT

Halo Efoils is committed to supporting our customers long after purchase. Even outside of the warranty period, Halo will make every reasonable effort to assist customers with diagnostics, service options, replacement parts, and technical guidance whenever possible. Our riders and customers are the foundation of the Halo community and we are always willing to help where we can.

8. LEGAL TERMS

This Warranty is governed by the laws of British Columbia, Canada and any disputes will be resolved exclusively in the courts of British Columbia. This document constitutes the entire Warranty agreement and supersedes any prior representations or verbal assurances.