

HALO EFOILS – LIMITED WARRANTY AGREEMENT

Effective Date: November 4, 2025

Issued by: MSLR Electric Inc., Kelowna, British Columbia, Canada

1. WARRANTY COVERAGE

MSLR Electric Inc. (“MSLR”), the parent company of **Halo Efoils**, warrants that your new **Halo eFoil** is free from defects in materials and workmanship for **one (1) year** from the original date of purchase, provided the product is used strictly in accordance with Halo’s published guidelines, manuals, and safety instructions.

2. BATTERY WARRANTY

The **battery pack and charger** are covered by a separate, limited warranty for **six (6) months** from the original purchase date.

After this period, all repairs, replacements, and related services are the customer’s responsibility.

Battery servicing, diagnostics, and sales are handled **exclusively through Halo’s authorized service centre in Surrey, British Columbia.**



A **diagnostic fee** may apply for battery evaluations or warranty assessments.

3. WARRANTY CLAIM PROCESS

To initiate a warranty claim, the original purchaser must:

1. Provide **valid proof of purchase** (invoice or receipt).
2. **Contact Halo Efoils** to obtain a **Return Authorization (RA)** number before shipping any product.
3. **Ship the product** to the designated inspection or service facility as follows:
 - **General warranty inspections (boards, electronics, hardware):**
 - Conducted at **Halo Efoils – Kelowna, BC.**
 - **Battery-related inspections and servicing:**
 - Conducted at **Halo’s Authorized Battery Service Center – Surrey, BC.**

- Shipping costs to and from either facility are **the customer's responsibility**.
- 4. Allow Halo to **inspect and determine**, at its sole discretion, whether the issue is covered under warranty.

Halo Efoils is **not responsible** for shipping costs, risk of loss, or damage during transit.

4. EXCLUSIONS AND LIMITATIONS

This Warranty does **not** cover:

- Damage or failure caused by misuse, neglect, improper maintenance, or operation contrary to Halo's published instructions.
- Unauthorized modifications, repairs, or the use of non-approved third-party parts.
- Normal wear and tear, including scratches, fading, corrosion, or gradual battery capacity loss.
- Any shipping costs, labor, or incidental expenses related to repairs.
- Any personal injury, death, or property damage arising from product use, regardless of cause.

5. DISCLAIMER OF LIABILITY

By purchasing and using a **Halo eFoil**, the user acknowledges and accepts all risks associated with water sports.

- **Halo Efoils** and **MSLR Electric Inc.** shall not be held liable for any injury, death, property damage, or other losses — whether direct, indirect, incidental, or consequential — arising from the use, misuse, or failure of the product.
- Under no circumstances will Halo's liability exceed the **original purchase price** of the product.
- This Warranty is **non-transferable** and applies **only to the original purchaser**.

6. LEGAL TERMS

- This Warranty is governed by the **laws of British Columbia, Canada**.
- Any disputes will be resolved **exclusively in the courts of British Columbia**.

- This document constitutes the **entire Warranty agreement** and supersedes all prior representations or verbal assurances.

SUMMARY OF COVERAGE

| Component | Coverage Period | Service Location | Notes |
|--------------------------------|-----------------|------------------|---|
| Full eFoil (excluding battery) | 1 Year | Kelowna, BC | Parts only; customer pays all shipping |
| Battery Pack & Charger | 6 Months | Surrey, BC | Diagnostic fee may apply; service & sales handled in Surrey |

CUSTOMER ACKNOWLEDGMENT

By purchasing or registering your **Halo eFoil**, you acknowledge that you have read and understood this Warranty and accept the associated assumption of risk.

Water sports involve inherent dangers, and **Halo Efoils** and **MSLR Electric Inc.** cannot guarantee safety under any circumstances.